MicroLog TCR-2000

Single Channel Voice Recorder

The affordable digital recorder that completes your daily VOICE recording requirements

Need to record your calls for regulatory compliance and transaction risk management? Want to control and safeguard your call recording for information security, confidentiality and privacy? MicroLog TCR-2000 is an excellent recording solution as it is a completely self-contained, compact and affordable phone/room recorder covering the functions that even an advanced PC-based voice logger can't supply.

MicroLog TCR-2000 introduces 3 levels of user account, recording encryption and memory card password protection. This frees call recordings from exposing to unauthorized persons. The built-in USB port makes it possible to transfer recorded data from memory card to PC directly thru a USB cable. The battery-powered option makes it possible to record person's face-to-face talks at outdoor. Recorder Warning Tone and Recording Announcement are optionally supported and the both are audible to all parties on the call, and are recorded.

With a breakthrough in price and functionality, MicroLog TCR-2000 is a perfect recording device for financial planners, investment advisors, attorneys, call center agents, home-based business individuals and anyone who are in the need of call recording when their conver-sations represent valuable agreements, or their telephone interactions must be monitored, or their security issues need to be considered.

TCR-2000 key features include:

- Direct connection with analog line or digital/VoIP handset cord for call recording
- Built-in microphone for room recording
- Built-in speaker and earphone jack for listening of calls or live calls monitoring
- Power adapter or battery powered
- SD technology storing 2,300H of conversation on 32GB SDHC card (72H/1GB)
- Total call recording or manual-controlled recording
- Date/time, length, Caller/Callee ID, inbound/outbound, Case ID, Comment, Value, Save, Important, phone/microphone and bookmarks stored
- "Important" and "Save" calls permanently stored
- Last call replayed instantly with one-key
- 3-speed forward/backward search according to date/time
- Search calls with multiple search option menu or search calls only assigned "importance"
- Replay first matched call or all matched calls successively
- Bookmark and block replay
- Voice storage low/full/absence alert and battery low alert
- Export or load configuration from memory card
- Supplied with free software for off-line playback and management thru PC
- Integration with Multisuns DCRS CA (optional)

MULTISUNS ®
www.multisuns.com   The leading call logging provider

MicroLog TCR-2000 Full specification:

◹ Main Body Dimensions
- 168mm (D) x 62mm (W) x 21mm (H)

◹ Power
- 5VDC 1.0A (mains adapter)
- 2 x AA size battery (alkaline / Ni-Cd 1.5V or Ni-Cd / Ni-MH rechargeable 1.2V)

◹ LCD
- 2L x 12C

◹ Connections
- Power in (5VDC)
- 2-wire analog line (POTS) In/Out
- Telephone handset cord In/Out
- Audio out (privacy listening of calls or call monitoring)
- Audio in (external microphone connection)
- USB (computer connection)

◹ Microphone & Speaker
- Built-in speaker (replay / live call monitoring)
- Built-in microphone (room recording)

◹ Keys & Switches
- Power on/off
- Up/Down select (menu up/down) and Left/Right select (volume and cursor left/right)
- Buttons 0-9, Enter and Escape (for 0-9 and A-Z inputs)
- Function & control including one-key for play/pause, start/stop

◹ Start/Stop of Recordings
- Auto start/stop by line voltage detect or VOX level
- Manual-controlled start/stop (call and room recordings)
- AGC supported and gain adjustable off-line
- "Case ID", "Comment" and "Value" fields data enterable during reording

◹ Call Storage Information
- Date and time, Caller ID / dialed DTMF, Inbound/outbound, "Important", "Save", Case ID, Comments, Value, bookmarks and recorded from phone or microphone

◹ Memory Card Type and Recording
- SD/SDHC 32GB max, 72H/1GB ADPCM 32kpbs

- Max recording per card for 9,999,999 calls
- Max length of a voice recording for 24 hours
- Recording format for ADPCM
- Format conversion to WAV and MP3 (via software supplied)

◹ Recording Search and Playback
- 3-speed forward/backward search basing on date/time
- Search for calls via multiple search option menu
- Quick search for calls assigned "importance"
- Last call replayed instantly
- Replay only for the first matched call or for all matched calls successively
- Bookmark play, 1-3 bookmarks freely assigned
- Block replay repeatedly
- Sounds started exactly from the time boundary set forth in the search
- Auto volume control and noise reduction

◹ Recording Management In Replay
- "Case ID", "Comment" and "Value" fields editable
- "Important" and "Save" tags assignable and revokable
- Recording erasable one by one

◹ User Operation Safety
- Auto delete "non-important" and "non-save" recordings on space near-full
- Storage space low alert, memory card not present alert and battery low alert

◹ Security and Privacy Features
- 3 levels of user account with password authentication
- Recording encryption
- Memory card password protection

◹ Setup Options
- User Setting, Advance Setting and Engineer Setting

◹ System Software and PC Software
- System software upgrade by memory card
- Free software for search, replay, management, email and export from PC
- Integration with Multisuns DCRS CA (optional)

◹ Regulation Compliance
- Recorder Warning Tone (optional)
- Recording Announcement (optional)

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